

**GENERAL**

- 1 Graphical Windows environment since 1994
- 2 Integrated table management completely customized by management
- 3 Advanced table status functionality with special colour coding to alert management of delays in first order placement, entrée ordered, check printed, check closed or table bussed
- 4 Integrated Electronic Mail with broadcast capabilities between any and all employees
- 5 Access all front-of-house and back-of-house features from any station
- 6 Operate in 'left-handed' or 'right-handed' mode
- 7 Software developer is recognized as one of North America's fastest 100 growing companies for 2000 and 2001 by profit magazine
- 8 Continued product development with multiple versions available annually
- 9 Floor plan maintenance (move, change, clear, resize, re-number & add any table)

**OPERATIONAL FEATURES**

- 10 Transfer selected items to another order, instead of voiding and re-ordering
- 11 Split 1 check, by seat or by selected items, even proportions, into 99 checks
- 12 Split individual items, such as a bottle of wine into any number of equal portions
- 13 Easily re-order a round of drinks
- 14 Automatically countdown and mark items as 'out-of-stock'
- 15 Perform electronic credit card authorization and continue using the POS station while authorization is being performed in the background
- 16 Access, change, print, and close multiple orders with a single server identification (no need to sign-in multiple times)
- 17 On-screen keyboard for entry of free-format modifiers.
- 18 Server's can review any menu recipes (check for allergies)
- 19 Assign free-format description, such as name or shirt-colour of customer, at bar
- 20 Generate delivery type orders including future 'catering' orders by entering a telephone number and reviewing the customer's previous order
- 21 Select retail items by scanning barcode
- 22 Cashier can select order by scanning barcode on printed check

**VIP CUSTOMERS**

- 23 Track orders against customer accounts at the detail menu item level and generate monthly statements
- 24 Generate customer item preference information from order history
- 25 Display VIP/Member picture and preferences
- 26 Track Birthday's and Anniversaries
- 27 Create customer profiles that include credit levels, automatic discounts, and automatic menu pricing assigned from a choice of 5 price levels
- 28 Absentee customer report

**GIFT CARDS**

- 29 Single or Multi-Store Options available
- 30 Create Gift Cards with your very own company logo
- 31 Automated Gift Card tracking through your SilverWare POS system
- 32 Sell at any dollar value requested
- 33 Ability to re-load dollar amount for repeat purchaser
- 34 Ability to re-use gift card
- 35 Quick Gift Card balance access upon customer request

SilverWare	Other
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